

No. 25014(1)/2016-GA  
Government of India  
Ministry of Heavy Industries & Public Enterprises  
Department of Heavy Industry  
GA Section

Udyog Bhawan, New Delhi.  
Date: 15.09.2016

**Tender Notice**

**Subject : Annual Rate Contract for servicing/repairing of telephone instruments, cabling & channeling etc.**

Sealed quotations are invited for award of contract for **servicing/repairing of telephone instruments, cabling & channeling etc.** as given in the enclosed list at Annexure. The rates should be quoted for each item required separately failing which the quotation will not be entertained. The tender offers in sealed covers should be sent in the Room No.15, Udyog Bhawan, New Delhi on or before **14.10.2016** upto 3.30 P.M. along with earnest money of Rs. 10,000/- (Rupees Ten Thousand only) in the form of a DD/FDR in favour of DDO, Department of Heavy Industry. The tenders would be opened on the same day at 4.00 P.M. in Room No. 15, Udyog Bhawan, New Delhi.

**The terms and conditions are as under :-**

- a) The contract will be for a period of one year extendable upto three years. However, if the services are found to be not satisfactory, it can be terminated at any time without assigning any reason. Taxes, if any may be quoted separately, failing which no amount towards any tax will be paid.
- b) The rates quoted will remain in force for the period of contract and no demand for revision of rates on any account shall be entertained during the contract period.
- c) The awardee shall depute at least one skilled person to this office for attending to breakdowns. Such person should be equipped with mobile phone to ensure his availability.
- d) The firm would take up any reported fault within one hour. As far as possible, the repairs would be carried out on site itself. However, in case the equipment is taken to the workshop, the firm would provide stand-by equipment for the same.
- e) The financial status of the firm and the past experience may also kindly be indicated, separately.
- f) All items will be carried out on the basis of only written orders from this Department from time to time.
- g) The successful contractor will have to deposit Rs. 10,000/- only in advance as security deposit in the form of a FDR in favour of DDO, DHI to be retained during the currency of the contract. The validity of FDR should be at least six months more than the contract period.
- h) All the items to be supplied should be of original make failing which the contract will be terminated & the security deposit forfeited and other legal action will be taken accordingly against the firm. Moreover, the rates of the items should not be more than the MRPs of the items.
- i) The Department is not bound to accept the lowest rate and reserves the right to reject any/all offers without assigning any reasons. However, in the circumstances arisen that when maximum no. of items quoted by a vendor as lowest, this Deptt. may offer him for the rest of the items matching with the lowest of the quotations by others.

Encl : as above.




(S.K. Saxena)

Under Secretary to the Govt. of India

List of Telephone items to be maintained/repaired as well as items to be procured

S.No.	Name of work	Rates in Rupees ( Plus taxes etc.)
1.	<b>Serving/repair charges</b>	
	Normal telephone set (per Set)	
	Plan Set 1+1	
	Called ID Instrument	
	Cordless telephone	
2.	<b>Other accessories of telephone instruments</b>	
	Power supply of plan set	
	Coil cord	
	Line cord normal	
	Line cord plan	
	Rozet box Normal	
	Rozet box plan	
	Telephone Battery	
	Cordless Battery	
	Krone Module	
3.	<b>PVC cable/wire</b>	
	PVC cable 2 core	
	PVC cable 4 core	
	PVC cable 6 core	
	PVC cable 10 core	
	PVC cable 20 core	
	Cable installation charges	
4.	<b>PVC Channel//Conduit Pipe/MDF</b>	
	PVC channel 1"	
	PVC channel 3/2"	
	PVC channel 2"	
	PVC channel 5/2"	
	MDF 30 Pair	
	MDF 50 Pair	
MDF 100 Pair		
5.	<b>Telephone Instruments (New)</b>	
	Beetel/Panasonic- Normal	
	Beetel/Panasonic- Plan 1+1	
	Beetel/Panasonic- Plan 1+1 with Speaker	
	Beetel/Panasonic- Plan 1+2	
	Beetel Plan 1+1 CLI, Spkr.	
	Beetel/Panasonic- Plan 1+2 CLI Speaker	
	Beetel/Panasonic – Plan with Caller ID	
6.	<b>Installation charges :</b>	
	Installation of Plan 1+1	
	Installation of Plan 1+2	



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